



## Culligan® Success Story Gandy's Dairies

For the past nine decades, Gandy's Dairies produced primarily dairy products. In 2014 the company added tea and juice to its product line, necessitating the installation of a new water treatment system designed to achieve precise water quality specifications.

### Customer:

Gandy's Dairies LLC, Lubbock, Texas

### Description of Business:

Gandy's Dairies, a division of Dean Foods, is a full service dairy processor and distributor serving the West Texas area. The 90 year old company began in Lubbock, Texas as Bell Ice Cream Company. Today its product line includes milk, buttermilk, ice cream, half and half, and fruit drinks.

### Contact:

Ann Walters, Cool Facility Manager

### SITUATION/PROBLEM:

Unlike fluid milk, tea and juice production utilizes a substantial amount of water. In fact, water is the main ingredient, and as such, it must meet exacting quality standards. To achieve this goal, Gandy's Dairies needed to add a high flow filtration system that would enable the removal of chlorine, chloramine and unwanted tastes and odors from the source water for the plant, the municipal water supply – thus achieving the required water quality.



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Every customer is important. And every customer is different. With a partner like Culligan® Commercial, you can expect a water treatment plan as original as you are. And like you and your business, we pride ourselves on supporting our solutions with ongoing expert service.

### Solution:

Culligan of Lubbock provided a Culligan® Side Mount (CSM™) heavy duty 422 R Triplex carbon filtration system along with a 1 micron final filter at a 200 gallon per minute maximum flow rate. Designed for high volume filtration for commercial and industrial water systems, the CSM system effectively reduces contaminants and solids that affect water quality and equipment efficiency.

The filtration system is equipped with Culligan's exclusive Smart Controller that makes it easy to set up and manage Gandy Dairies' water treatment equipment. The Smart Controller has Advanced Diagnostic capability to monitor the flow rate in six different flow ranges to assure that the product water quality remains consistent and the equipment is operating within the design parameters.

### Equipment Installed:

- Culligan® Side Mount (CSM™) heavy duty 422 R Triplex carbon filtration system
- 1 micron final filter

### The Results/Customer Benefits:

As an award-winning member of Quality Chekd® – an industry association that among other things establishes and monitors product quality standards – Gandy's places great emphasis on the quality and safety of all of the products it sells and distributes.

By installing the new Culligan® filtration system, which is both highly effective and cost-efficient, Gandy's Dairies was able to add a new product line that reflects the exacting quality standards that its name has come to represent. Gandy's Dairies' new line of quality bottled teas and juices is generating additional revenues and expanding the range of products represented by the highly respected Gandy's Dairies brand.

### Culligan® Advantages:

- The Culligan® representative was knowledgeable about the complicated requirements of a high-purity water treatment system.
- Culligan® has state-of-the-art technology and an extensive range of products.
- Culligan® has been cooperative and responsive throughout the entire process, from planning through after-sale service.



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